

20 October 2008

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Subject – A note of Thanks from Brian James

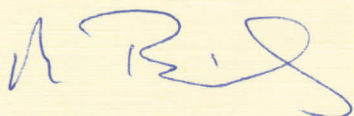
Dear Adrian

When you first approached me with regard to Auditel's services I will be honest I viewed your offering with much scepticism. However, when you mentioned you could potentially help us save money on our water bills I was still sceptical but thought it worth trying your services on the basis I was doubtful how you could find us any savings, and if you didn't then I was happy knowing that I would not need to pay you for your efforts.

Well now I have just received the large rebate cheque from South Staffs Water obtained by you I feel it only fair to state my gratitude for the efforts of Auditel in this matter. In some respects I am still unsure fully how you have achieved this but that only goes to show that at times it is worth investing in professional advice.

Needless to say a refund of this nature in the current climate is very welcome indeed to my company; please accept my personal thanks for your efforts, and rest assured I am now looking into other areas where you may assist us.

Regards



Michael Bailey
Director